



Financial and Payment Policy

Thank you for choosing the Spine Institute of Idaho, Pinnacle Imaging, and Sport and Spine Physical Therapy for your healthcare needs. Listed below are the terms of our financial policy, as well as information for billing your insurance.

- ❖ Spine Institute of Idaho routinely files claim for health insurance payment. While filing insurance, claims is a courtesy that we extend to our patients, all charges are your responsibility from the date that services are rendered. Copayments are due at the time of service. Copayments include but are not limited to deductibles, coinsurance and out-of-pocket amounts. When billing your insurance company, we will extend credit for 45 days on approved insurance company benefits, as long as such benefits are assigned to us and sufficient information is provided to verify coverage and send a proper claim. If insurance has not paid after 45 days, payment of the remaining balance will be due by you.
- ❖ You may receive a statement from a third-party provider or vendor for services rendered in our clinic e.g. lab services, durable medical supplies etc. Please ask if you have questions about specific company's we use for outside services
- ❖ All accounts without insurance or with a non-approved insurance company are considered self-pay accounts, and payment for services rendered will be due in full at the time of service.
- ❖ All unpaid accounts that are 60 days old from the date of service are subject to collection procedures.
- ❖ We accept cash, check, money orders, FSA/HSA cards, Visa, MasterCard, American Express, and Discover.

If for any reason, you are unable to meet the terms of this financial policy and are in need of financial assistance, you may contact our billing office at (208) 855-2900, Monday through Friday, 8:00 am to 5:00 pm.

Our goal is to provide the best service possible. Please advise our billing staff immediately of any change in your insurance coverage, address, phone number, work status, etc.

Thank you from the team at the Spine Institute of Idaho.