

FINANCIAL AND PAYMENT POLICY

Thank you for choosing Spine Institute of Idaho (Pinnacle Imaging and Spine and Sport physical therapy) for your healthcare needs. For your review, we have listed below the terms of our Financial Policy, as well as information about billing your insurance.

- ❖ Spine Institute of Idaho routinely files claims for health insurance payment. While the filing of insurance claims is a courtesy that we extend to our patients, all charges are your responsibility from the date the services are rendered. Co-payments and deductibles are due at the time of service. When billing your insurance company we will extend credit for 45 days on approved insurance company benefits, as long as such benefits are assigned to us, and sufficient information is provided to verify coverage and send a proper claim. If insurance has not paid after 45 days, payment of the remaining balance will be due by you.
- ❖ All accounts without insurance or with a non-approved insurance company are considered Self-Pay accounts and are due in full at the time of service.
- ❖ All unpaid accounts that are 60 days old from the date of service are subject to collection procedures.
- ❖ We accept: Cash, Check, Money Orders, Visa, Master Card and Discover

If, for any reason, you are unable to meet the terms of this Credit Policy and need financial assistance, you may contact a Billing Office by calling (208) 855-2900, Monday - Friday, 8:00 a.m. to 5:00 p.m. Our goal is to provide the best service possible. **Please advise our billing staff immediately of any change in your insurance coverage, address, phone number, work status etc.**

Patient Signature _____ Date: _____